

Cancellation for COVID- 19 Policy

Option 1:

Should the showcase be cancelled due to federal mandates related to COVID- 19, participants can choose to receive a 100 % credit for fees paid towards the 2022 College Connection Showcase tuition. Credits and automatic registration for 2022 will be processed 30 days after the showcase was to be completed.

Option 2:

Should the showcase be cancelled due to federal mandates related to COVID- 19, all participants will be refunded the showcase fees paid **MINUS a \$75.00** processing/administrative charge. These refunds will be processed 30 days after the showcase was to be completed.

Individual Withdraws

Any withdraws or cancellations on the participants behalf prior to the showcase will continue to follow the established Refund Policy (see below). These refunds will be processed 30 days after the showcase that the participant is registered in has been completed.

Refund Policy

All requests for cancellation/refund must be made in writing to fieldhockey@threestep.com Upon registering, individuals have held their spot with a **\$250.00 NON-REFUNDABLE DEPOSIT/NON- TRANSFERABLE**. This deposit is non-refundable/non-transferable for **ANY** reason, including any "Act of God." The only exception is the stated Cancellation for COVID- 19 Policy (see above).

Fees paid, **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**, will be refunded if notice of cancellation is received 21 days prior to the start of the showcase. No refunds of any kind will be granted if cancellation is made less than 21 days prior to the start of the showcase, unless you have purchased cancellation insurance*.

Once a participant checks in, all funds paid are non-refundable/non-transferable. This policy includes homesickness, injury, illness, family commitments, late arrivals or early departures & expulsion from the showcase.

If you purchased camp cancellation insurance upon registering, you must provide notice of cancellation no less than 2 days prior to the start of the showcase to receive tuition reimbursement **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**.

Medical Withdrawal

Cancellation for a medical reason requires documentation from a physician on official office letterhead sent to fieldhockey@threestep.com.

Medical withdrawal will be accepted up to 2 days prior to the start of camp. A tuition reimbursement **EXCLUDING the \$250.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**, will be processed 30 days after the completion of the showcase that the participant was registered in.