

Refund Policy
3Step Sports, LLC/Field Hockey Division
UPDATED: August, 2020

Shooting Star Tournaments: A \$300.00 non- refundable/non- transferable deposit is required
All balances DUE for Shooting Star events will be processed on specific dates for each event.

Cancelation for COVID- 19 Policy

Should the Shooting Star event be cancelled due to federal mandates related to COVID-19, all teams will be credited the full amount paid for the tournament fee **MINUS a \$100.00** processing/administrative charge. These credits will be processed 7-10 days from the expected date of completion for the event and be applied in the corresponding League Apps account to be eligible for any future Shooting Star events.

Shooting Star or its' staff will not be responsible for any expenses incurred by any individual, team, club or organization if the tournament is canceled in whole or in part.

Any withdraws or cancelations on the Clubs behalf prior to Shooting Star tournament will continue to follow the established Refund Policy (see below). These refunds will be processed 7-10 days after the event that the club was registered in has been completed.

Rescheduled Events

Should Shooting Star need to reschedule an event the Refund Policy below will be adhered to relative to the NEW date being offered.

Refund Policy- WHEN THE CLUB CHOOSES TO WITHDRAW

All requests for cancellation/refund must be made in writing to fieldhockey@threestep.com
Upon registering, Clubs have held their spot with a **\$300.00 NON-REFUNDABLE DEPOSIT/NON-TRANSFERABLE**. This deposit is non-refundable for **ANY** reason, including any "Act of God." The only exception is the stated Cancelation for COVID- 19 Policy above.

Fees paid, **EXCLUDING the \$300.00 NON-REFUNDABLE/NON-TRANSFERABLE DEPOSIT**, will be refunded if notice of cancellation is received PRIOR to the date established for team balances to be processed for the tournament.

No refunds of any kind will be granted if cancellation is made AFTER the date established for team balances to be processed for the tournament. This also holds true even when the Shooting Star staff have a waitlist of teams for that event.

Once the tournament fee is paid in full and the date of balances processed has past, **all funds paid are non-refundable**. This policy includes injury, illness, family commitments, late arrivals or early departures & expulsion from the tournament.